

## THE SASET GROUP

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### DALMATECH TESTIMONIAL

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The Saset Group, Ltd.  
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Saset Group's subsidiary company engaged Dalmatech a few years ago to support our Internet platforms. Like so many high-technology start-up companies, we recognized that to become more effective in-house and—more important—responsive to our customers, Saset needed a centralized, seamless communications system, one that integrated interior communications with those to, and between, our portfolio companies. As a practical matter, this meant starting at ground zero: mail servers, website development, and back-end development for our clients.

After discussions with several prospective providers—and, to be fair, they all gave every evidence of competence at the technical level—we decided on Dalmatech. The reason, simply, was service, specialized to meet Saset's specific needs. We wanted a clean and efficient way of giving our own customers the best user-interface without compromising on the information. Dalmatech provided this to us.

They came up with a system called dSap. Not only did dSap give in-house administrators added flexibility—going considerably beyond what we had asked for—our offsite customer service performance soared. Armed with dSap, Saset not only expanded in all functional business areas, it did so at a velocity we never expected. Scalability and system application assured our achievement of creative goals, while maintaining a secure system for online purchasing and product price quoting. Dalmatech expertise was top-notch and performance was stellar. Saset's growth—in both size and prestige—owes much to Dalmatech. We know it and we appreciate it. Given our experience, we would not hesitate in wholeheartedly recommending Dalmatech's services to any firm seeking the best purveyor of integrated technical solutions.

Arjun Sethi  
Strategic Operations Manager  
Saset Group, Ltd.